

## Council Plan 2023 - 2027: Year 2 Delivery Plan 2024/25

Our Vision:	Putting our communities first
Our Values:	<ul style="list-style-type: none"> <li>Customer focused – delivering great customer service, meeting customer needs</li> <li>Can do – striving to make a difference by adopting a positive attitude</li> <li>One council, one team – proud of what we do, working together for the greater good</li> <li>Honesty and respect – embracing diversity and treating everyone fairly</li> </ul>

### Priority – Making Chesterfield a thriving borough

Aspirations and commitments for 2023 - 2027	<ul style="list-style-type: none"> <li>To strengthen the distinctive character and vibrancy of our town centres</li> <li>To build a competitive place infrastructure that accelerates employment and housing growth</li> <li>To develop Chesterfield’s role as a visitor destination and as a base for exploring the surrounding area</li> <li>To help businesses to grow and secure new investment in the borough</li> </ul>
Key activities for 2024/25	<ul style="list-style-type: none"> <li>Progress the Revitalising the Heart of Chesterfield project commissioning the construction partner, start on site delivery of public realm works and defray Levelling Up grant for town centre element.</li> <li>Progress the Stephenson Memorial Hall project</li> <li>Staveley 21 project - Achieve planning permission, Main Contractor appointment and commence site works on the range of town centre improvements.</li> <li>Staveley 21 project – successfully deliver the shop front grants scheme</li> <li>Southern Gateway / Pavements Centre – Develop asset management proposals and options to phase delivery of improvements.</li> <li>Refresh the Chesterfield Town Centre Masterplan, drawing upon Southern Gateway, Northern Gateway vision, Revitalising the Heart of Chesterfield project, town centre residential potential and the Chesterfield Town Centre Car parking study.</li> <li>Support the delivery of ‘Long Term Plan for Towns’, seek to establish Chesterfield Long Term Plans for Towns Board, develop and Submit Long Term Plan for Towns Investment Plan</li> <li>Support the delivery of the Station Link Road and establish a delivery plan for the station masterplan development plots.</li> </ul>

	<ul style="list-style-type: none"> <li>• Develop a business case for development of the former Chesterfield Hotel site with an options report for delivery.</li> <li>• Support Derbyshire County Council and other partners in developing the business case for the re-opening of the Barrow Hill Line and the delivery plan for the Chesterfield Staveley Regeneration Route</li> <li>• Adopt a revised masterplan to support the future development of the Chesterfield Waterside area and commence delivery of further housing and commercial development on Basin Square</li> <li>• With partners and landowners develop a delivery framework for development of the Staveley Growth Corridor including working with EMMCCA partners to develop the Investment</li> <li>• Deliver in partnership with Destination Chesterfield the 'Invest in Chesterfield', 'Made in Chesterfield', 'Love Chesterfield' and 'Inspired' campaigns to support inward investment and increase visitor numbers</li> <li>• Deliver a programme of speciality markets, events and festivals to attract more visitors to Chesterfield</li> <li>• Support the development of Peak Resort and Gateway, maximising the benefit for the economy of Chesterfield including an increase in the number of overnight stays</li> <li>• Support businesses to adopt new technology and processes to improve productivity via our business innovation programme</li> <li>• Support entrepreneurs to start and develop new businesses through our business start ups programme</li> <li>• Continue to support the delivery of the East Midlands Stations Growth Strategy, ensuring the Station Masterplan is well represented and maximising the benefit to Chesterfield's communities</li> <li>• Continue to support the delivery of the Staveley Town Deal projects including Hartington Industrial Park, Staveley Waterside, Staveley Station, Barrow Hill Memorial Hall and the restoration of the Chesterfield Canal</li> <li>• Support the Visitor Economy by progressing a series of public realm projects that will significantly enhance the experience of visiting Chesterfield, support the development of the independent town centre businesses, continue to hold and support high quality markets and events</li> </ul>
Key measures for 2024/25	<ul style="list-style-type: none"> <li>• Number of new homes in the town centre</li> <li>• Planning applications processed within approved timescales</li> <li>• Planning application decisions – quality standards met</li> <li>• Town centre occupancy rates</li> <li>• Town centre footfall</li> <li>• Innovation centres occupancy rates</li> </ul>

	<ul style="list-style-type: none"> <li>• Innovation Support Programme – number of businesses accessing support, number of businesses with improved productivity, number of businesses adopting new technology / processes</li> <li>• De-carbonise programme – number of businesses accessing support, number of businesses successful with grants, grant funding amount distributed, businesses with improved productivity</li> <li>• Number of business start-ups in the borough</li> <li>• Number of businesses supported to find accommodation</li> <li>• % local labour clauses</li> <li>• % jobs secured by local people on developments with local labour clauses</li> <li>• Number of people reached via marketing campaigns – Love Chesterfield, Made in Chesterfield, Inspired, Invest in Chesterfield</li> <li>• Visitor numbers</li> </ul>
Additional data we will be using in 2024/25 to inform decision making and priorities	<ul style="list-style-type: none"> <li>• Unemployment rates</li> <li>• Number of young people not in work, education or training</li> <li>• Key economic Census data</li> <li>• Indices of multiple deprivation</li> </ul>

**Priority – Improving quality of life for local people**

Aspirations and commitments for 2023 - 2027	<ul style="list-style-type: none"> <li>• To progress our Climate Change target to be a carbon neutral borough by 2050</li> <li>• To help people to be healthier and more active</li> <li>• To ensure local people have the right skills to support progression in the labour market and benefit from future employment opportunities</li> <li>• To help the most vulnerable in our borough and reduce inequality</li> <li>• To help improve housing standards for all</li> <li>• To help people to feel safe in their communities</li> </ul>
Key activities for 2024/25	<ul style="list-style-type: none"> <li>• Deliver our year two actions of the Climate Change Action Plan contributing to the 2050 carbon neutral borough target</li> <li>• Deliver actions in line with the UK Shared Prosperity Fund (UKSPF) intervention plan for parks, open spaces and play in accordance with the Parks and Open Space and Play Strategy</li> <li>• Deliver a range of accessible sport and leisure opportunities from our two leisure centres</li> <li>• Complete further community engagement and partnership work to deliver the Walk Derbyshire scheme</li> </ul>

	<ul style="list-style-type: none"> <li>• Develop and launch the skills brokerage project</li> <li>• Develop and deliver year two of the Skills action plan focusing on work readiness and future skills including a low carbon economy and digital skills</li> <li>• Complete the design and procurement stage and commence construction on the Derbyshire Rail Industry Innovation Vehicle (DRIIVe) - Achieve planning permission, complete appointment of main contractor and commence of site</li> <li>• With partners construct and open Construction Skills Hub</li> <li>• Implement key actions for 2024/25 identified in the Derbyshire Homelessness and Rough Sleeping Strategy</li> <li>• Deliver the year 2 community grants programme which aims to develop and improve community infrastructure, resilience and volunteering opportunities</li> <li>• Deliver the community and voluntary sector training programme to build expertise and resilience within the grass roots community and voluntary sector community</li> <li>• Support the Equality and Diversity Forum to deliver a range of educational, celebratory and commemorative community events</li> <li>• Deliver year two of the designing out crime neighbourhood initiatives through the UKSPF fund</li> </ul>
Key measures for 2024/25	<ul style="list-style-type: none"> <li>• Number of new homes in the borough</li> <li>• Number of new Council homes developed or acquired</li> <li>• Percentage of Council Homes meeting decent homes standard</li> <li>• Average SAP rating for CBC properties</li> <li>• Number of people supported via Careline and Neighbourhoods teams</li> <li>• Number of homeless preventions per annum</li> <li>• Number of community and voluntary sector groups accessing grant funding, total amount and number of volunteering places developed</li> <li>• Number of people engaged via community and voluntary sector training programme</li> <li>• Number of people engaged via equality and diversity forum activity</li> <li>• Number of neighbourhood improvements undertaken via designing out crime</li> <li>• Number of trees planted</li> <li>• Number of and amount of investment in parks</li> <li>• Number of and amount invested in play spaces</li> <li>• Number of and amount invested in sports facilities</li> <li>• Number of businesses engaged in decarbonise programme, grant amount accessed and number increasing productivity</li> <li>• Number of businesses supported via the skills brokerage project -</li> <li>• Number of people engaged with the future skills project</li> <li>• Number of learners gaining new qualifications via future skills project</li> </ul>

	<ul style="list-style-type: none"> <li>• Number of people gaining employment via workforce skills training – low carbon</li> <li>• Number of people supported to gain life skills via workforce skills training – digital</li> <li>• Number of people gaining qualifications via workforce skills training – digital</li> <li>• Number of people gaining basic skills via the work readiness programme</li> <li>• Number of people sustaining employment with support via the work readiness programme</li> <li>• Number of designing out crime projects completed</li> </ul>
Additional data we will be using in 2024/25 to inform decision making and priorities	<ul style="list-style-type: none"> <li>• Census data</li> <li>• Indices of multiple deprivation</li> <li>• Health profile</li> <li>• Child poverty measures</li> <li>• Equality and Diversity public sector duty data</li> <li>• Active lives survey</li> <li>• Sport and leisure surveys</li> <li>• Findings from community and voluntary engagement activity</li> <li>• Tenant Satisfaction Measures</li> </ul>

**Priority – Building a more resilient Council**

Aspirations and commitments for 2023 - 2027	<ul style="list-style-type: none"> <li>• To be financially sustainable</li> <li>• An effective and resilient workforce</li> <li>• To embrace new ways of working and maximise potential from our assets and partnerships, and respond to key challenges</li> </ul>
Key activities for 2024/25	<ul style="list-style-type: none"> <li>• Deliver the Council’s medium term financial strategy to ensure we have sufficient funds to provide our core services and priorities as well as resilience to withstand emerging challenges</li> <li>• Ensure we have a viable, well managed 30 year business plan for the Housing Revenue Account</li> <li>• Refresh and adopt our People Plan</li> <li>• Maximise opportunities to upskill our employees and grow their technical skills and knowledge so that we can build a flexible and agile workforce</li> <li>• Implement technology improvements which will streamline our revenue collection processes and help us provide targeted support to residents and businesses</li> </ul>

	<ul style="list-style-type: none"> <li>• Implement data intelligence tools which will support the identification of service improvements and aid decision making</li> <li>• Implement the change activity identified in our service transformation and improvement programme, so that the efficiencies and customer benefits are realised</li> <li>• Deliver our year two actions of the Climate Change Action Plan contributing to the 2030 carbon neutral council target</li> <li>• Continue to deliver the Asset Management Plan including the development of the 10 year maintenance and carbon reduction plan</li> </ul>
Key measures for 2024/25	<ul style="list-style-type: none"> <li>• Satisfactory opinion from external auditor re VFM conclusion</li> <li>• Investors in People Gold accreditation is retained</li> <li>• At least 20 apprenticeships are being undertaken by CBC employees</li> <li>• Number of MyChesterfield accounts</li> <li>• Percentage of residents using MyChesterfield to access our services</li> <li>• Website hits</li> <li>• Twitter, Facebook, LinkedIn, You Tube and Instagram numbers</li> </ul>
Additional data we will be using in 2024/25 to inform decision making and priorities	<ul style="list-style-type: none"> <li>• Trend information from complaints</li> <li>• Service level consultation information</li> <li>• IIP employee survey</li> <li>• Tenant Satisfaction Measures</li> </ul>